

RETURN INSTRUCTIONS

Please print or type this form. Also include complete name, address and Return Authorization Number on the outside of your package.

NAME:

ADDRESS:

CITY/PROVINCE/STATE/POSTAL/ZIP:

PURCHASE/RECEIPT DATE:

REASON FOR RETURN:

RETURN AUTHORIZATION NUMBER:

- Enclose \$8.00 check or money order for insurance, shipping and handling. Please make checks payable to Starline.
- Send product to URBAN PEAK, 156 Romina Drive, Vaughan, Ontario, Canada, L4K 4Z7 or URBAN PEAK, 3036 Alt Blvd., Grand Island, New York, 14072, USA
- Allow 3-4 weeks for repair or replacement.

*Subject to terms and conditions of warranty outlined on page 2

LIMITED WARRANTY

STARLINE warrants to our DISTRIBUTOR and original end user that for a period of one (1) year the **URBAN PEAK®** bag will be free of defects in materials and workmanship under normal use. It does not cover normal wear and tear, accidents, normal fading, abuse, negligence and misuse or airline damage.

You must maintain proof of purchase or receipt and obtain return authorization from STARLINE (warranty@starline.com) within the applicable warranty period before returning defective product. Returned products must be shipped prepaid and packaged appropriately, and it is recommended that they be insured or sent by a method that provides for tracking of the package. STARLINE is not responsible for any URBAN PEAK® bag that is lost or damaged in transit.

STARLINE retains the option to repair or replace (without logo) the product. If product is no longer available, STARLINE retains the right to replace (without logo) the URBAN PEAK® bag with a similar or greater value. IN NO EVENT WILL STARLINE'S LIABILITY EXCEED THE AMOUNT PAID FOR THE PRODUCT.

ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, ARE DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW.

Some jurisdictions do not allow limitations on how long an implied warranty lasts or at all, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary by jurisdiction. This limitation does not affect your statutory rights.

The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose.